



# SweetWater Response

## Disaster Response Program

When a crisis situation arises (a natural disaster or other property emergency), you need a recovery team on standby, ready to jump into action. That's what you get with SweetWater's Disaster Response Program.

- Within 4 hours of notification, our team will arrive on-site to assess your needs (e.g., boarding, emergency fencing, lighting and power, and clean up). If mold is a concern, we will take the appropriate action — including the use of dehumidifiers, dryers and even demolition.\*
- To prevent further damage, we will take the necessary steps to protect your property from the elements.
- Within 5 days of the initial walk-through, we will provide a detailed scope of work.
- We will meet with you and your insurance adjuster on-site to assist you in reaching an agreed scope and price for your claim.
- Once the agreed scope and price is reached, SweetWater will restore your property to living/working condition — minimizing downtime and the loss of rents.

To be included, all you have to do is complete this SweetWater Response application. **Membership in the SWR Disaster Response Program is totally cost-free to owners and management companies.** SweetWater will be compensated by the owner through the amount settled with the insurance company. You are only responsible for the deductible with your insurance provider.

When disaster strikes, SWR's main goal is to get your operations back to normal as soon as possible. **Make sure your properties are given first priority and minimize your losses.** Please fill out the form below, indicating a committed relationship with SWR's Disaster Response Team, and a SweetWater representative will contact you to confirm receipt and processing of your membership application.

**Please fax to SweetWater Restoration at 888.880.1399 or by email to [response@swrestoration.com](mailto:response@swrestoration.com)**

Date: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone number: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Accepted by: \_\_\_\_\_

Print name: \_\_\_\_\_

**General Inquiries: 844.793.3808**  
**SweetWater Response: 866.848.4243**

\* During any named storm, our Disaster Response members will be given priority response status. SweetWater Restoration cannot guarantee a specific time window due to all the unpredictable variables that arise during such an event.

### Advantages of SweetWater Response Membership:

- **Fast response to any and all emergencies**
- **Less downtime**
- **Value-added approach to insurance peril**
- **No added costs**



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